

Motorised Pop-up Socket Power Port guidance:

Sensor troubleshooting for when the power port appears to be stuck in an upright position

The manufacturer advises that the sensors (see photos) at the top and bottom of the power port could become obscured over time and may require gentle cleaning to enable normal operation to resume.

Disconnect from mains before carefully cleaning the sensors with a mild solution of soap and water only (NO solvents) using a damp cloth, and wipe dry.

Reconnect the power supply and operate the power port as normal via the operating button on the top of the unit.



For reference, the power port light design is as follows:

Dim Green (static): The unit is in a lowered position and is ready to be used.

Bright Blue (flashing): A raise operation is currently in progress.

Dim Blue (flashing): The unit has been paused during a raise operation. Dim Blue (static): The unit is fully raised and ready for use.

Bright Green (flashing): A lowering operation is currently in progress.

Dim Green (flashing): The unit has been paused during a lowering operation.

Yellow (flashing): The anti collision function has activated during a raise operation.

Red (flashing): The anti pinch function has activated during a lowering operation.